



Getting Personal

It's serious. When you take Voxida to be your call recording solution, you have the assurance that we will provide service and support as our relationship grows. Isn't it good to know that there really is a "Happily Ever After"?

A Tale of Two GUIs

Love at first sight? It does happen. Here's what to expect when you interface with Voxida.

The Voxida Viewer is the intuitive graphical interface (GUI) that faces all Voxida users. The "Viewer" provides a local or remote TCP/IP interface for call data search and retrieval, annotation of recordings, call playback and audio analysis, on demand recording, live monitoring and transcription of calls, as well as many administrative and supervisory tasks, including scheduling and user management.

With the needed user controls neatly wrapped in a single application and organized by common, related tasks, you can focus on your calls rather than on a clumsy, cryptic application interface.

Voxida System Administrators have exclusive use of the Voxida Commander GUI. The Commander features full hardware management and recording configuration controls and allows for administration of the Voxida Server Core.

Not into the whole configuration thing? Your unique settings are preconfigured at the factory so that your Center's administrators can take a break, knowing that they don't have to modify anything unless they want to. At any time in the future, configuration changes can be made quickly in the Voxida Commander. Convenient? You bet.

Considering Adoption

Ultimately, you take the next step with Voxida and decide to grow your family of users. This may be the day that you install a new server in a company office or a day when you train co-workers. Regardless of the exact circumstance, you know adoption is the answer.

With our interactive training materials, contextual help and intuitively friendly interfaces, we make sure that Voxida is quickly embraced by those you work with.

Building a Future Together

There is no future without commitment and history. We stand by our products. We will continue to support all Voxida servers for years to come. We should also mention that our team is devoted and utterly passionate about what we do. Viva Voxida and the ongoing success of your contact center! Get introduced now at accuratealways.com

© Copyright Accurate Always 2002-2009. All Rights Reserved. All Trademarks are identified by the ® or ™ including, but not limited to, Accurate Always® and Voxida® which are registered trademarks of Accurate Always. All other trademarks belong to their respective owners.



Accurate Always, Inc.
127 Ocean Ave
Half Moon Bay, CA 94019 USA

1-800-828-9428 | 1-650-728-9428 | info@accuratealways.com
The last word in communications recording www.accuratealways.com